



# APPLICATION-CUM-SERVICE AGREEMENT FOR VIRTUAL PRIVATE SERVER

ReadySpace Sdn Bhd - 647107-A

Unit 5-4-2, Block F, Jalan 4/101C, Cheras Business Centre, Batu 5, Jalan Cheras, 56100 Kuala Lumpur, Malaysia  
T. 03 8686 0018 F. 03 2178 4008 www.readyspace.com.my

**Notes:**

- For application by a Firm/Company, it should be made by an authorized officer.
- For application by an individual, a photocopy of NRIC or Passport may be required for verification purposes.
- To expedite processing, please complete the form in full with BLOCK letters

### Individual / Corporate Information

Name of Individual / Firm / Company		NRIC / Business Registration No. / Certificate of Incorporation	
Home / Main Office No.		Type of Business	
Fax No.			
Name of Authorized Officer	NRIC/Passport No.	Designation	
Date of Birth of Authorized Officer	Contact No. of Authorized Officer	E-mail Address of Authorized Officer	
Business Address		Billing Address (If different from Business Address)	
Postal Code		Postal Code	
Name of Administrative Contact Person	Telephone / Mobile No.	Designation	
E-mail Address (All provisioning information & updates will be sent to this account)			
Name of Technical Contact Person	Telephone / Mobile No.	Designation	
E-mail Address (All provisioning information & updates will be sent to this account)			
Are you an existing customer of ReadySpace?			
<input type="checkbox"/> NO <input type="checkbox"/> YES – Account No. (Leave blank if not sure) :			

### Choose VPS Service Plan

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Linux Basic VPS   | <input type="checkbox"/> Linux Advance VPS   | <input type="checkbox"/> Linux Premium VPS   |
| <input type="checkbox"/> Windows Basic VPS | <input type="checkbox"/> Windows Advance VPS | <input type="checkbox"/> Windows Premium VPS |

For details and prices on service plans, please contact sales at +603 8686 0018 or visit website at <http://www.readyspace.com.my/>

Date of service required with a minimum of 3 working days (dd/mm/yyyy):

### Domain Name Registration Choice (Hostname)

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Register New Domain Name  | <input type="checkbox"/> Edit DNS of Domain Name | <input type="checkbox"/> Transfer Domain Registrar        |
| <input type="checkbox"/> Use ReadySpace Sub Domain - Pls specify: _____ .readyspace.net (eg. yourname.readyspace.net)  |  |   |
| Domain Name: _____   |  | <input type="checkbox"/> Insert PTR Records (Reverse DNS) |
| ( <input type="checkbox"/> .com <input type="checkbox"/> .net <input type="checkbox"/> .org <input type="checkbox"/> .biz <input type="checkbox"/> .info <input type="checkbox"/> .com.my <input type="checkbox"/> Others: _____ ) |  |   |

To search for domain name availability, please visit website at <http://www.readyspace.com.my/>

### Add on Services

PLESK Control Panel

- |                                     |                                     |                                      |
|-------------------------------------|-------------------------------------|--------------------------------------|
| <input type="checkbox"/> 10 Domains | <input type="checkbox"/> 30 Domains | <input type="checkbox"/> 100 Domains |
|-------------------------------------|-------------------------------------|--------------------------------------|

PLESK Control Panel Add-on

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> SpamAssassin Interface                   | <input type="checkbox"/> PostgreSQL Support  | <input type="checkbox"/> AntiVirus by Dr Web Unlimited Mailboxes |
| <input type="checkbox"/> SmarterMail – 250 Domains and 1000 Users | <input type="checkbox"/> PLESK Language Pack | <input type="checkbox"/> PLESK Application Pack                  |

Security Application Add on

- Advance E-mail Filtering                       AntiVirus for Windows 2003 Server

Network Add on

- IP Address (No. of IPs: \_\_\_\_\_)                       Bandwidth in blocks of 64Kbps (Amt of Bandwidth: \_\_\_\_\_)                       Reverse DNS Entry Required (IP Address: \_\_\_\_\_)

Service Add on

- DNS Server                       Backup Server – Daily for 7 days (Amt of Diskspace – per GB: \_\_\_\_\_)                       MSSQL 2000 Server (Amt of Diskspace – per 400MB: \_\_\_\_\_)

**Radical Support**

- Basic                       Standard                       Priority                       Pro-Active

For more information on ReadySpace Professional Support Services, please contact sales.

**Billing Cycle**

- 12 Months                       24 Months

**Remarks (If Any)**

**Important Notes**

1. Under normal circumstances, this service will be activated within 7 working days. However, subject to availability, it may take about 1 month or longer for the service to be activated.

**Terms and Conditions**

1. ReadySpace Virtual Private Server is available to any individuals or company.
2. This service does not include system integration service
3. Technical support for Virtual Private Server is found at <http://www.readyspace.com.my/radicalsupport/>
4. Under normal circumstances, the service will be activated within 2 working days (Exclude Sat, Sun and Public Holiday). However, subject to hardware availability and features acceptance, it may take about 3 working days or longer for the service to be activated.
5. There is a minimum contractual period for ReadySpace Virtual Private Server, subject to prevailing promotion terms and conditions.
6. Other charges as stipulated by ReadySpace shall apply when necessary. Charges include:
  - a. Transfer of Account Ownership: RM65.

**Undertaking**

We agree to subscribe for the above-mentioned service and agree to be bound by the following sets of terms and conditions (including any amendments thereto as might be made from time to time) which shall form the terms and conditions of the Agreement between ReadySpace and is in relation to the provision of the services upon ReadySpace acceptance of this application via its confirmation of the service activation date:-

1. The terms and conditions set out above;
2. The terms and conditions set out in attached Sales Quotation or Promotion.
3. The General terms and conditions, Acceptable Use Policy (AUP) and Service Level Agreement (SLA)

We further agree that the terms and conditions of this Agreement are subject to amendment by ReadySpace from time to time in such manner, as ReadySpace deems appropriate. We also confirm that the information given herein is true and correct.

\_\_\_\_\_  
Signature of Authorised Officer / Date

\_\_\_\_\_  
Firm / Company Stamp

**Reseller / ReadySpace Sales Rep (For Official Use)**

\_\_\_\_\_  
Signature of Sales Officer / Date

\_\_\_\_\_  
Name of Sales Officer / Tel

\_\_\_\_\_  
Reseller Stamp (For Resellers ONLY)

Please fax this document to **603 2178 4008** after completion. Our Customer Service Officer will be in contact with you soon. Thank You for your business!